

# MARCH

From the desk of Amber Turner  
Leasing Specialist with  
HAO Properties

Tax time is the perfect time to take advantage of a system that can help you achieve some type of financial control.

When you don't have extra money to save for future expenses or to put towards a new monthly payment, you can find yourself in a situation where you wonder what you're going to do and how you're going to make it work. When birthdays, school clothes, car insurance, car repairs, or other expenses come up, it can be stressful trying to figure out where the money is going to come from.

A system that has helped me budget is an envelope system. Take envelopes and label each one with anticipated expenses for the year (birthdays, school clothes, car insurance, car repairs, etc.) Put the determined amount of money from your taxes in each envelope and put those envelopes in a safe place. Only pull from them when those expenses come up.

It's easy to get discouraged when finances are low and when you and your family has needs. This system can help prepare you for upcoming expenses and help relieve some financial stress.

*Amber Turner*

## THINGS TO REMEMBER:

- Download the **YAPP APP**. Find download existing app. Tap the green "+" button. Enter ID **HAOKY009**. Sit back and enjoy!
- **WORK ORDERS** will only be received by phone (Ext. 221) or by email ([workorders@owensborohousing.org](mailto:workorders@owensborohousing.org)).
- Effective January 1, 2026, HAO Properties implemented a policy where tenants will receive a late strike and a \$30 late fee if rent is not received by 4PM local standard time on the 5<sup>th</sup> of every month. If the office is closed on the 5<sup>th</sup>, rent must be paid online, through the mail, or placed in the HAO office drop box before 6:45 AM before the next business day.
- Tenants who want to do paint touchups in their apartment can bring an empty container to the office for **FREE**
- The office has **FREE** bus passes for Tenants who need transportation help
- THC (recreational and medical) is prohibited on all HAO Properties
- Smoking of any kind (tobacco or vaping) is **NOT ALLOWED** in any enclosed structure on HAO Properties - please go outside!
- Community Buildings (located at Adams Village and Locke Apartments) are **FREE** for Tenants to rent with a \$50 refundable money order. Contact Jennifer in Resident Services to schedule
- Sunday night, place large items on the city curb (not 4<sup>th</sup> St). The next business day that the office is open, HAO will pick up and dispose of these items. Items left an other time will incur a \$50 charge per needed worker to remove items.
- **NO SMOKING** inside your apartment, including vaping!



# MARCH 2026

Monday	Tuesday	Wednesday	Thursday
2.  <u>Housekeeping Inspection</u> <u>CHP Buildings 23-31</u>	3.  Pest Control and Filter Change - Locke Apts  <u>Housekeeping Inspection</u> <u>CHP Buildings 23-31</u>	4.  Pest Control and Filter Change - Locke Apts  <u>Housekeeping Inspection</u> <u>CHP Bldgs 23-31</u>	5. <b>LAST DAY TO PAY MARCH RENT w/o LATE STRIKE and \$30 CHARGE <u>must be received by 4PM</u></b>  <b>LAST DAY TO REQUEST WAIVER for MARCH RENT</b>  <u>Housekeeping Inspection</u> <u>CHP Bldgs 23-31</u>
9. <b>TERMINATION NOTICE MAILED FOR MARCH NON-PAYMENT (30 DAYS TO PAY w/o EVICTION)</b>  <b>FEBRUARY RENT MUST BE RECEIVED BY 6:45 AM TO AVOID EVICTION</b>  <u>Housekeeping Inspection</u> <u>Smith Homes bldgs 1-23</u>	10.  Pest Control and Filter Change - Baker Drive  <u>Housekeeping Inspection</u> <u>Smith Homes bldgs 1-23</u>	11.  Pest Control and Filter Change - Baker Drive  <u>Housekeeping Inspection</u> <u>Smith Homes bldgs 1-23</u>	12.  <u>Housekeeping Inspection</u> <u>Smith Homes bldgs 1-23</u>
16.	17.  Pest Control and Filter Change - Adams Village	18.  Pest Control and Filter Change - Adams Village	19.
23.	24.	25.	26.
29.	30.	31.	



As a service to our tenants, Independence Bank (at all locations) will provide a **FREE** cashier's check once every 30 days to Tenants. Independence Bank will only accept cash, and the cashier's check will only be made out to HAO Properties. This service is not provided for any other reason.

If your home has NO HEAT, **AND**

- thermostat reads 55° or below
- **AND** the outside temperature is predicted to be 40° or below for 4 hours or more,
- **AND** the office will not be open for 2 (two) or more hours, call 270-683-5365 and for the after hours emergency line and press option 1 to speak with the answering service.



# COMMUNITY HAPPENINGS

## RESIDENT COUNCIL

Come join us on **Wednesday, February 18<sup>th</sup>**, to be part of your community Resident Council. Come hear about all the new and exciting things happening around HAO Properties. Help plan activities and events for community engagement.

### TENANTS WHO LIVE AT CHURCHILL PARK

Time: 11:00 AM  
Location: New Heights Center

### TENANTS WHO LIVING AT OTHER SITES NOT CHP

Time: 3:00 PM  
Location: Adams Village Community Center

All who attend must be at least 18 years of age or older!

## ACTIVITIES at ADAMS VILLAGE

3/02: JR Sings (2pm)  
3/03: Shopping (9am)  
3/11: Paint w/ Lisa (2:30 pm)  
**3/12: St. Patrick's Day Party!**  
**Sign up w/ Dianne**  
3/16: Bingo w/ Julie (1pm)  
3/19: Game Day (11am)  
3/23: Pirate Bingo (1pm)  
3/26: Breakfast (9:30 am)

Senior Congregate Meals served every **Mon, Wed, and Fri at 11:30 AM**. Suggested donation (\$1.50/meal) is appreciated. **ALL SENIORS WELCOME TO ATTEND REGARDLESS OF LOCATION!**

Information regarding Senior activities and Congregate Meals, please contact Dianne at Adams Village (270-684-3492).

## NEW and EXISTING TENANT PROGRAM

Effective September 2025, those who are now moved in with HAO Properties are required to complete The New Tenant Program within 90 days of moving in. This is offered at the New Heights Center which is attached to the office. You must register.

3/17: New Tenant Program  
10:00 AM and 5:30 PM

We also offer an Existing Tenant Program (not required) for tenants!

3/24: Existing Tenant Program - 10AM and 5:30PM

Contact Tonette (x214) in Resident Services to register and with any questions!



March is **National Crochet Month!** Crocheting can enhance mental health and reduce stress and anxiety while boosting dopamine and serotonin. Crocheting can help process emotions through productive, screen-free and creative self-care.

During March, Resident Council is providing a limited amount of crochet starter kits **FREE** (in the office) while supplies last.



Chair Yoga is offered every Thursday at 10:30 AM at the Adams Village Community Center with Jennifer!



March 5-14 is Owensboro Burger Week. All burgers \$8. To minimize those calories, go at it without the bun!



Botanical Soiree is putting on a Kentucky Plant Show on March 28 from 10am - 4pm at the Convention Center (\$10).



HOUSEKEEPING  
INSPECTIONS

HAO Properties uses the below standards when completing housekeeping inspections at Tenant's homes:

- No trash the size of one large bag in any room or outside the home (front stoop or on deck)
- No diapers, feces, or urine in more than one place inside the home
- No excess food other than the kitchen
- Stove-top, inside the stove, and refrigerator must not be dirty, greasy, or show any type of spills
- No dirt, hair, body fluids, feces, hair dye, or nail polish on or inside the bathroom sink, toilet, or inside the shower tub
- No more than a day's worth of dishes in kitchen sink
- No sticky floors that are due to spills

Dry food should only be stored in covered containers in kitchen cabinets, pantry areas, or the refrigerator.

Not following these standards is considered a concern which could lead to a failed housekeeping inspection:

- Zero (0) concerns = GOOD
- One (1) concern = FAIR
- Two (2) or more concerns = POOR/FAILURE

If windows or doors are blocked with personal items **OR** insects are observed crawling on counters, walls, or floors that are associated to cleanliness, the unit will automatically receive a rating of POOR/FAILURE.

Inspections are completed between 8am - 4pm on one of the specified days outlined in the newsletter. All areas of the home are inspected including, but not limited to, decks, yards, stoops, and storage areas. Excess personal items will be noted and encouraged to store these items in covered totes.

All food should be kept in the kitchen.

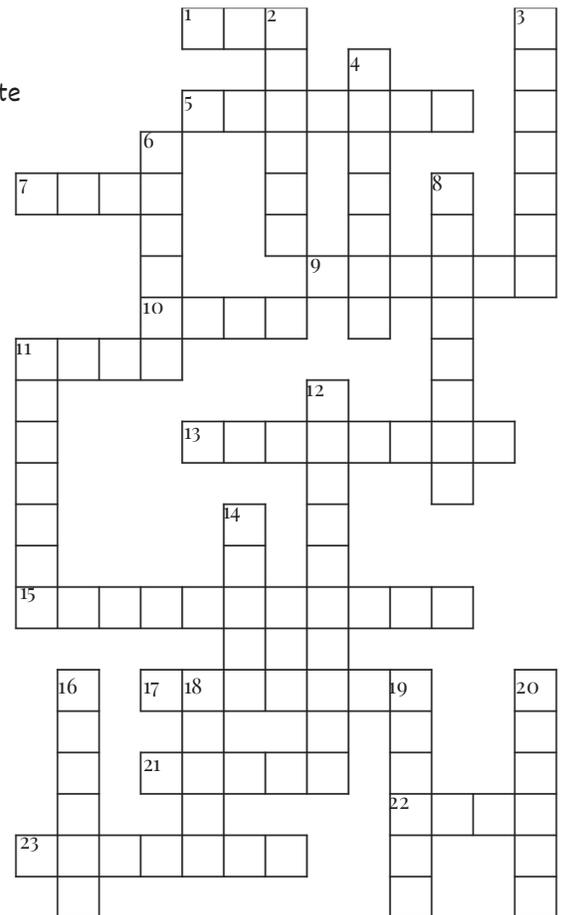
Please clean air vents throughout the home as they become clogged with dust over time.

Across

1. Name for the leprechaun's dance
5. St. Patrick is the patron saint of which country
7. Number of leaves on a lucky piece of clover
9. Historically important vegetable in Ireland
10. It is the pot at the end of the rainbow
11. Color originally asst. w/ St. Patrick's Day
13. Funny poem with five lines
15. Saint Patrick's Cathedral location
17. Ireland nickname: The \_\_\_ Isle
21. Color of the hills of Ireland
22. Good fortune
23. If you don't wear green on March 17<sup>th</sup>, you might get \_\_\_

Down

2. Native language of Ireland
3. This city dyes its river green to celebrate St. Patrick's Day
4. Arch of colors in the sky
6. The Irish flag is green, white, and \_\_\_
8. Used by St. Patrick to represent Christian Holy Trinity
11. Saint Patrick's birthplace
12. Trickster with a pot of gold
14. Number of leaves on a shamrock
16. Ancient culture of Ireland
18. Month we celebrate St. Patrick's Day
19. Capital city of Ireland
20. According to legend, St. Patrick chased these out of Ireland



In today's world, many people are suited "staying in" and "keeping to themselves" as others might say, "minding their own

business." This day and age, your neighbor is likely practicing the same moto. In our community, we are a lot alike and a lot different at the same time. We tend to get in our heads and on social media and forget that the person next-door or across the street, or even around the corner can be your



COMMUNITY PRIDE

biggest fan or that friendly "Hello!" that you didn't think you needed or wanted. Little things help.

Maybe your neighbor needs that door opened to bring in their groceries. Or that person over there needs a smile thrown at them. Or just a friendly chitty-chat while walking your pet (on a leash of course) could brighten someone's day. Whatever it may be, choose to be the bright light!

Amber Turner, Leasing Specialist  
Move-in and Project Based Vouchers  
at Ext. 204  
amber@owensborohousing.org

Crystal Clark, Accounting Specialist  
Rent/Waivers at Ext. 201  
crystal@owensborohousing.org

Jamie Ward, Receptionist  
Rent/Payments at Ext. 200  
jamie@owensborohousing.org

Jennifer Chappell, Resident Services  
Parking and Referrals at Ext. 213  
jennifer@owensborohousing.org

Laura Baker, Housing Inspector  
Housekeeping Insp. at Ext. 207  
laura@owensborohousing.org

Lisa Cecil, Leasing Specialist  
LIHTC Appointments at Ext. 206  
lisa@owensborohousing.org

Mindy Cecil, Occupancy Clerk  
House Choice Vouchers at Ext. 218  
mindy@owensborohousing.org

Morgan Cart, Occupancy Clerk  
Recertifications at Ext. 202  
morgan@owensborohousing.org

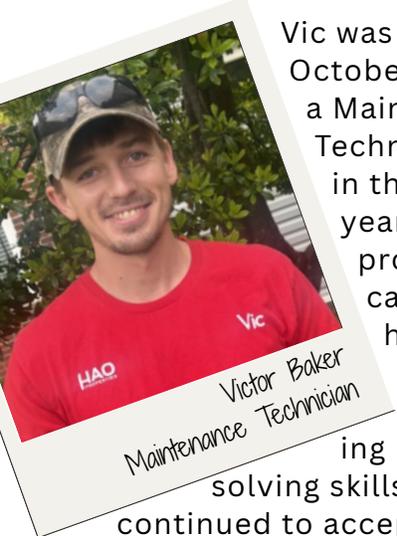
Nikki Ringham, Property Manager  
Informal Hearings at Ext. 205  
nikki@owensborohousing.org

Stephanie Richards, Maintenance Cr.  
Work orders at Ext. 221  
stephanie@owensborohousing.org

Tonette Crite, Resident Services  
Accommodations and Concerns  
at Ext. 214  
tonettec@owensborohousing.org

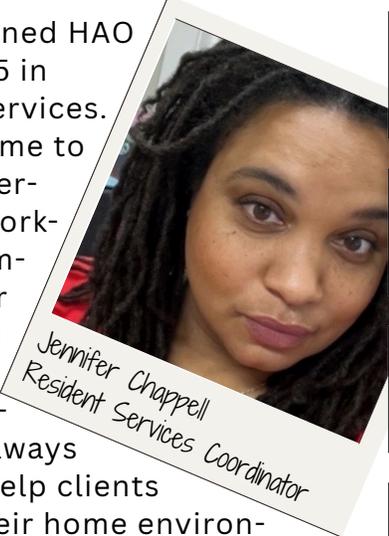
Wendy Jackson  
Pets & Income Changes at Ext. 203  
wendy@owensborohousing.org

Shauna Boom  
CEO/Director



Victor Baker  
Maintenance Technician

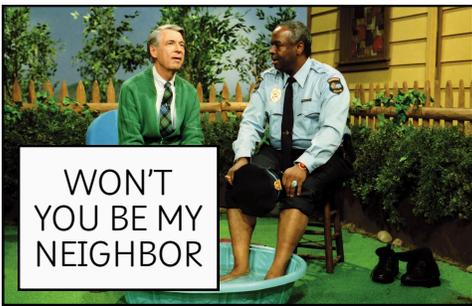
Vic was hired in October 2020 as a Maintenance Technician, and in the past 5 years, Vic has proven very capable in his field. With his expanding problem-solving skills, he has continued to accept new challenges that require learning additional skills. As an on-call employee, Vic has had his share of difficult middle-of-the-night assignments which he's tackled with good judgement, maybe not as bright of a smile as during work hours. His positive and professional demeanor in all cases is invaluable and a quality that often cannot be taught, but is just a part of him. Vic's a vital part of the HAO Team.



Jennifer Chappell  
Resident Services Coordinator

Jennifer joined HAO in July 2015 in Resident Services. Jennifer came to us well experienced in working with families in their homes, and hit the ground running. She always strives to help clients improve their home environment to help maintain a good quality of life. Jennifer is willing to take on any task assigned without complaint (at least out loud) and is the first to step up with the offer of assistance. Often, she is required to address unpleasant issues which she does without hesitation. Her positive personality is the characteristic that makes her so outstanding in her role and an outstanding team member at HAO.





March 20, is identified as Won't You Be My Neighbor Day. Be mindful of patience and kindness this day as if you were speaking to a small child, in a respectful manner.

Put on a 70s style sweater and speak softly to your partner, family members and coworkers in honor of Mr. Rogers.

Also, celebrated on March 20, is the **International Day of Happiness** to recognize happiness and well-being as universal goals. This year's theme explores the relationship between social media and happiness, highlighting ways we can all use technology for good.



March is Women's History Month, and on March 8, specifically, it's International Women's Day. This day commemorates women's fight for equality and liberation along with The Women's Rights Movement.

1917: First woman in Congress

1920: Women's rights to vote

1968: First Black woman elected to U.S. Congress

This year, 2026, International Women's Day will be celebrating 115 years (since 1911). Celebrate International Women's Day by wearing purple for justice, attending events, mentoring, and/or using social media to highlight women's stories.



March 10, is celebrated as Harriet Tubman Day for courage and freedom. It honors Ms. Tubman's relentless fight to help free enslaved people. Her bravery and strategic skills helped many escape through the Underground Railroad. Ms. Tubman dedicated her life helping others which proves to be the true spirit of a hero.

Celebrate Harriet Tubman Day by reading and reflecting on her journey, pop up some corn and settle in for a Harriet Tubman movie night, and/or channel your inner Harriett Tubman and give back to the community by volunteering and helping others.



HAO Properties will be conducting a Public Hearing for the purpose of receiving comments from the public regarding the Annual Plan for HAO Properties.

The Public Hearing will be held **Tuesday, April 7, 2026, at 10:00 am at the New Heights Center** located at the Churchill Park Administration Office, 2161 E. 19<sup>th</sup> Street, Owensboro, KY.

Residents, government officials, and other interested parties are urged to attend. Copies of the Plans and relevant information may be inspected on normal business days from 7:30 am - 3:30 pm at the Housing Authority of Owensboro's principal office located at 2161 E. 19<sup>th</sup> Street, Owensboro, KY, or on the agency website at [owensborohousing.org](http://owensborohousing.org) beginning Thursday, February 19, 2026.

Questions may be directed to Shauna Boom, Executive Director, (270) 683-5365.



HAO PROPERTIES  
2161 E. 19<sup>TH</sup> STREET, OWENSBORO, KY 42303  
270-683-5365