



- Download the **YAPP APP** to receive HAO news straight to your smartphone. Click “add an existing app” using ID# **HAOKY009**
- Work orders will only be received by phone (Ext. 221) or through email (workorders@owensborohousing.org)
- HAO office has **FREE** bus passes and **FREE** pool passes - Chautauqua Pool open Mondays - Saturdays from 12-4:30pm and Sundays 1-5pm with night swimming on Tuesdays and Thursdays from 5:30 - 7:30pm - Cravens Pool is undergoing repairs
- Large item removal - on Sunday nights **ONLY**, place large items on the city curb (avoid 4th Street), and on the next business day that the office is open, HAO will pick up and dispose of these items. Items placed/left outside of these times will incur a \$50 charge per worker needed to remove items.
- Tenants can receive **FREE** paint for minor touch-ups. Bring an empty container with a lid to the office to receive paint.
- Tenants will receive a late strike and a \$30 late fee if rent and charges due are not received by 4:00 PM local standard time on or before the 5th calendar day of the month. If the office is closed on the 5th calendar day, rent must be paid online, through the mail (with a postmark on or before the 5th calendar day of the month), or placed in the HAO office drop box before 6:45 AM on the next business day.

OFFICE CLOSED

- Thursday, July 2nd in observance of Independence Day

From the desk of Chris Brooks
Maintenance Supervisor

About 6 years ago, I found myself in a position that I hoped I would never be in, especially at middle aged and realistically in the last third of my working career. The industry that I had spent the greater part of my career in was under extreme pressure, and I found myself working at yet another company that was closing. The industry that raised my children and supported my family was almost extinct.

I've spent my career in maintenance; however it may surprise you where. I was an underground coal miner. I am very proud of what I did and I loved the work, but I found myself facing unemployment in 2020. I thought I'd made all the right moves, stayed with the strongest companies, but it didn't matter. None of them were immune to what was happening to the industry. In about 20 years, I'd worked at 7 different mining complexes with 4 different companies. At the end of 2020, they were all closed. Thousands of jobs, gone.

After some soul searching and talking with my wife, we decided it was best to make a change. We liked where we lived, we were surrounded by good friends and chasing work and uprooting ourselves seemed scary at our age.

Fast forward to November 2021, I was given an opportunity to join the Housing Authority. I am a licensed electrician with experience in construction and other areas they were looking for, and it seemed like a good fit. What a great decision that has been for me and my family!

I've found myself working with some of the brightest business women you could imagine. I work with Property Managers, Leasing Agents and Public Relation folks whom are compassionate and caring. I find myself working with a maintenance team that approaches every new challenge with can-do-attitudes. There is no mountain too large that this group - I have been given the opportunity to join - cannot climb.

I find myself thinking of the changes, the hardship, and the loss I have experienced personally over the last few years, and I can't help but realize the Housing Authority of Owensboro isn't just a home for nearly 600 families who live in the apartments and houses we manage, but it is also a home for those of us that work here. It's home away from home for me. The folks that surround us on a daily basis can be just as much family as the ones we go home to. We all, those of us who work here and live here, depend on each other at some time or another. We are all one community. As easy as it may be, we must never lose sight of that.

So, I will close with this, I hope you all have a fantastic Summer, and thank you so much for letting me be a part of your extended family. I am grateful to you all!

Chris Brooks

JULY 2026

Monday	Tuesday	Wednesday	Thursday
		1. LAST BUSINESS DAY TO PAY JULY RENT w/o RECEIVING LATE STRIKE and \$30 CHARGE LAST DAY TO REQUEST WAIVER for JULY RENT	2. OFFICE CLOSED 
6. TERMINATION NOTICE MAILED FOR JULY NON-PAYMENT (30 DAYS TO PAY w/o EVICTION) Housekeeping Inspections Churchill Park Bldgs 1-13	7. Pest Control and Filter Change - Smith Homes Housekeeping Inspections Churchill Park Bldgs 1-13	8. Pest Control and Filter Change - Smith Homes Housekeeping Inspections Churchill Park Bldgs 1-13	9. Pest Control and Filter Change - Smith Homes Housekeeping Inspections Churchill Park Bldgs 1-13
13. Housekeeping Inspections Walker Place	14. Pest Control and Filter Change - Walker Place Housekeeping Inspections Walker Place	15. Pest Control and Filter Change - HAO Houses Housekeeping Inspections Walker Place	16. Housekeeping Inspections Walker Place
20.	21.	22.	23.
27.	28.	29.	30.



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FREE Summer Meals happening now through July 24th (Friday) being the last day. No meals will be served on July 3rd (Friday).

Anyone age 18 and under eats for FREE. Children must be present to receive a meal. Children must remain on site during meal service.



Locke Apts
Lunch Only
10:50-11:05



Cravens Pool
Lunch Only
11:55-12:20



Greentree Apt
Lunch Only
10:50-11:20
6min walk from Walker Place



Churchill Park
Breakfast
8:30-9:15
Lunch
11:30-12:15



Smith Homes
Breakfast
8:30-9:15
Lunch
11:30-12:15

COMMUNITY HAPPENINGS



Resident Council is a tenant-led meeting of tenants who join together to help make improvements here at Housing Authority. We discuss concerns and plan social events. HAO staff are present to assist as needed.

On **Wednesday, July 22nd**, attend to help influence decisions regarding your environment, activities, and services.

Tenants at Churchill Park

Time: 11:00 AM

Place: New Heights Center

Tenants who reside at other sites outside of Churchill Park

Time: 3:00 PM

Place: Adams Village Community Center



7/01: Cookout (11:30am) at AV
 7/06: JR Sings & ice-cream (2pm)
 7/07: Community Shopping (9am)
 7/08: Painting w/ Lisa (2:30pm)
 7/15: Pirate Bingo (1pm)
 7/16: Game Day (11am)
 7/20: Bingo w/ Julie (1pm)
 7/30: Breakfast (9:30 am)

Senior Congregate Meals served at 11:30 AM every Monday, Wednesday, and Friday at Adams Village. Suggested donation of \$1.50 is appreciated but not required.

All seniors welcome regardless of residency. For additional information regarding Senior activities, please contact Dianne at AV (270-684-3492).



New Tenants moving in with Housing Authority are required to complete the New Tenant Program within 90 days of moving in. This one-time program takes place at the New Heights Center.

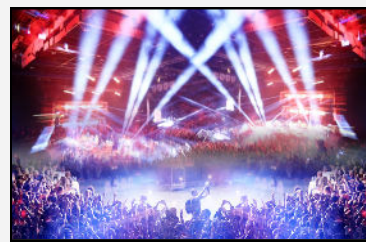
The New Heights Center is on the side of the Housing Authority office (inside Churchill Park) facing the employee parking lot beside building 55.

Register by contacting Tonette in Resident Services.

Upcoming sessions offered:
 7/21: 10-11am and 5:30-6:30pm
 8/18: 10-11am and 5:30-6:30pm
 9/15: 10-11am and 5:30-6:30pm



July 4th (Sat) at 5pm, come celebrate the 250th Day of Independence on the downtown river-front. Fireworks will begin at approximately 9:15pm. **FREE** show!



July 11th (Sat) at 7pm, Sushi Roll, high-energy party band, performs **FREE**. Playing hits from Bruno Mars, Lady Gaga, Jackson 5, P!nk, Neon Trees, and more!



July 4th, from 6-9pm, **FREE** activities: patriotic power challenge, obstacle course, basketball challenge, inflatable axe throwing, bouncer maze, and more!



July 18th (Sat) at 7pm, Summer Kitty performs at Smothers Park **FREE**. All-female Guns N' Roses tribute band. Food trucks. Rocking music. Good times!



Wednesdays at 10am, \$3 movie ticket:

7/1: Trolls, World Tour
 7/8: The Bad Guys
 7/15: Kung Fu Panda
 7/22: The Bad Guys 2
 7/29: The Croods



July 15th (Wed), 2-4pm, at the Public Library, celebrate the return of Disney's Toy Story. Make a craft, customize potato head, and greet Toy Story characters, **FREE**.

Natural gas is a non-toxic, colorless fuel about 1/3 lighter than air. Gas burns but only when mixed with air in the right proportion and ignited by a spark or flame. In its purified state, gas has no smell. For your protection, Atmos Energy adds a harmless, distinctive odor so you can detect and report the slightest leak.

Natural gas has an excellent safety record, but like other forms of energy, it requires a certain amount of caution. Gas emergencies are rare, but they can happen. Whenever gas leaks from a pipe or pipe fitting, there is a possibility of fire or explosion. If leaking gas accumulates in a confined space, it can displace air and cause suffocation. If a gas appliance is not working properly, incomplete combustion can produce carbon monoxide and other toxic gases. A pilot light or gas burner can ignite combustible materials and flammable vapors, such as gasoline, paint thinner, or aerosols.

Each of us can take certain steps to prevent gas emergencies by following these few steps:

- Keep all appliances clean, properly vented and accessible at all times
- Make sure everyone in your family knows how to operate your gas appliances correctly, and knows the smell of natural gas

- Do not store flammable materials, such as boxes, newspapers or paper sacks near or on any gas appliances
- Do not use gas lines as hangers for drying clothes
- Do not use an open gas oven for heating your home or for drying clothes
- Never cover fresh air vents that supply air to your gas appliance
- Have all gas line alterations and appliance repairs performed by Housing Authority
- Do not allow children to play with or on any gas appliances, meters or valves in the yard
- Do not dig or plant due to buried lines

WHAT TO DO IF YOU SMELL GAS

- Do not turn on or off any lights
- Do not light matches
- Put out all cigarettes
- Open windows and doors
- Do not use the phone
- Leave the apartment
- Go to a neighbor and call us (270-683-5365)!

Keep your household safe from Natural Gas!



HOUSEKEEPING INSPECTIONS

How is your housekeeping? Maintaining your home in a clean manner ensures a safe home environment and keeps you in compliance with housekeeping requirements. Below are standards used:

- No trash the size of 1 large bag in any room or outside the home (front stoop or on deck)
- No diapers, feces, or urine of any type on the floor in more than one place
- No excess food in rooms other than the kitchen (soda cans, plates of food and/or bags of food)
- Stove-top, inside the stove, and refrigerator must not be dirty, greasy, or show any type of spills that are not cleaned up
- No dirt, hair, body fluids, feces, hair dye, or nail polish on or inside the bathroom sink, toilet, or inside the shower-tub
- No more than a day's worth of dishes in the kitchen sink
- No sticky floors that are due to spills

Dry food should only be stored in covered containers in kitchen cabinets, pantry areas, or inside the refrigerator.

Each standard not followed is considered a concern which could lead to a failed housekeeping inspection:

- Zero (0) concerns = GOOD
- One (1) concern = FAIR
- Two (2) or more concerns = POOR/FAILURE

If windows or doors are blocked with personal items OR insects are observed crawling on counters, walls, or floors that are associated to cleanliness, the unit will automatically receive a rating of POOR/FAILURE.

Inspections are completed between 8am - 4pm on one of the specified days outlined in the newsletter. All areas of the home are inspected including, but not limited to, decks, yards, stoops, and storage areas. Excess personal items will be noted and encouraged to store these items in covered totes.

All food should be kept in the kitchen.

Please clean air vents throughout the home as they can become clogged with dust over time.

MAINTENANCE

Tenants who are without air-conditioning (AC) should call the office and place a work order (Ext. 221). Please remember that all work orders will be addressed in a timely manner, so please be patient with us.

An A/C emergency is when:

- it is a heat advisory or heat warning
- **OR** the household has an approved documented medical practitioner's statement on file at the HAO office OR the Head of Household (HoH) or the HoH's spouse is 62 or older

HAO Properties continues with Summer Preventative Maintenance throughout July at all sites over the Summer months. HAO Technicians will be servicing HVAC units, cleaning dryer vents, and servicing those water heaters that were not serviced in 2025.

No need for Tenants to be home and present during these Preventative Maintenance tasks. Technicians will lock all doors prior to exiting the apartment unit.



Shout
Outs



Roy Purcell began working at the Housing Authority through the Job Training Partnership Act (JTPA) program 36 years ago. Over the course of his tenure, he has worked with 5 Maintenance Supervisors, 3 Executive Directors, and many co-workers. Roy has acquired an invaluable historical knowledge of the HAO that is sought out to provide information on a variety of issues.

Throughout his career, Roy has consistently stepped up when needed, offer-ed thoughtful recommendations when he saw opportunities for improvement, and shown a strong willingness to help others. A few years ago, when the HAO made substantial changes in management and its approach to affordable housing, Roy agreed to take on the role of pest control specialist and became the first HAO employee to earn state certification. Since, several employees have followed his lead.

The HAO is a stronger organization because of Roy's many contributions and the positive impact his work has had on the communities we serve. Thank you, Roy!

Tonette Crite joined the HAO in February of last year as Resident Services Supervisor, filling a position left vacant by the retirement of a long-term employee. She came to the HAO as an experienced Social Services Manager and quickly stepped into the role with confidence and skill.

Since joining the organization, Tonette has introduced new programs and fresh approaches to the Resident Services Department, including the Expungement Fair. One of her most notable contributions is the outstanding newsletter she assembles and publishes each month. Her duties vary greatly from day to day, but her flexibility, authenticity, and professional judgment consistently shine through in the way she serves residents and addresses challenges.

You are very appreciated,
Tonette (toe-net)!

Amber Turner, Leasing Specialist
Move-ins at Ext. 204
amber@owensborohousing.org

Crystal Clark, Accounting Spc.
Rent/Waivers at Ext. 201
crystal@owensborohousing.org

Jamie Ward, Receptionist
Rent/Payments at Ext. 200
jamie@owensborohousing.org

Jennifer Chappell
Resident Services at Ext. 213
jennifer@owensborohousing.org

Laura Baker, Housing Inspector
Housekeeping Insp. at Ext. 207
laura@owensborohousing.org

Lisa Cecil, Leasing Specialist
LIHTC Appointments at Ext. 206
lisa@owensborohousing.org

Mindy Cecil, Occupancy Clerk
Section 8 at Ext. 218
mindy@owensborohousing.org

Morgan Cart, Occupancy Clerk
Recertifications at Ext. 202
morgan@owensborohousing.org

Nikki Ringham, Property Manager
Informal Hearings at Ext. 205
nikki@owensborohousing.org

Stephanie Richards, Maintenance
Work orders at Ext. 221
steph@owensborohousing.org

Tonette Crite
Resident Services Ext. 214
tonettec@owensborohousing.org

Wendy Jackson, Occupancy Clerk
Pets & Income Change at Ext. 203
wendy@owensborohousing.org

Shauna Boom
CEO/Executive Director

SUMMER REMINDERS



The safety and well-being of all residents is a top priority in our community. As the weather encourages more outdoor activities, we kindly ask parents and guardians to supervise their children while they are outside.

Active supervision helps prevent accidents, ensures children remain in safe areas, and allows everyone to enjoy the community comfortably. Please remind children to be aware of their surroundings, stay away from parking lots and roadways, and respect community rules and neighboring residents.



As we celebrate the 250th Independence Day, we would like to remind all residents that exploding or fireworks that fly through the air are not permitted on HAO Properties. A simple rule to remember: if it flies through the air or explodes, it's a no-go at HAO.

In addition to community rules, city regulations require fireworks to be discharged at least 200 feet from any structure, vehicle or person to help reduce the risk of fires, injuries, and property damage.

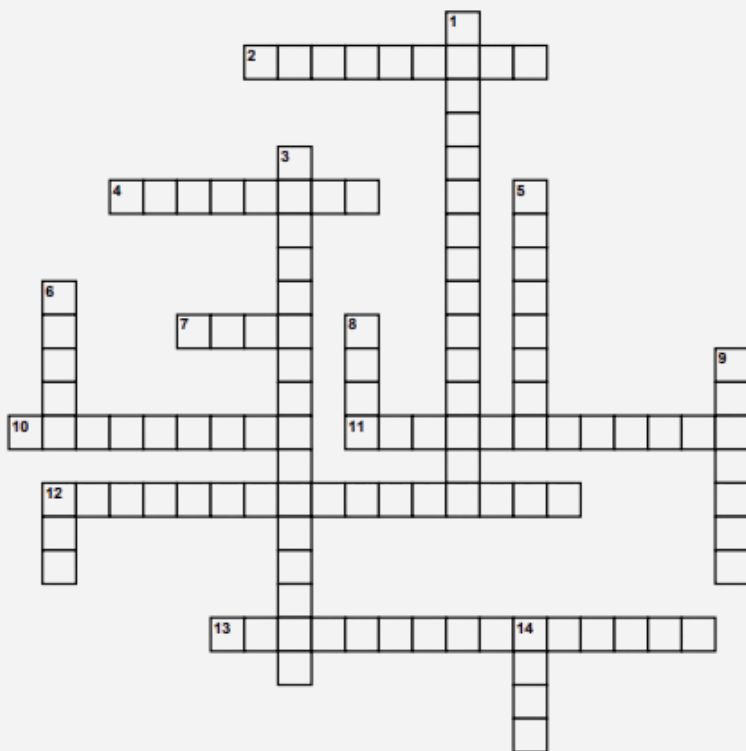
We encourage residents to enjoy the many professional fireworks displays and community celebrations taking place throughout the Owensboro area. These events provide a safe and enjoyable way for everyone to celebrate the holiday!



With hot weather upon us, please know that swimming and wading pools, portable or mounted A/C units, sprinklers, water slides, and fire pits are strictly prohibited on HAO Properties. These items present serious safety concerns.

Residents are required to dispose of all forms of trash promptly. Leaving trash bags outside apartments attracts unwanted stray animals, flies, and other pests and create unpleasant conditions and odors for our community.

Trampolines must be stored inside of the apartment unit. Tenants are prohibited from digging, planting, or modifying landscape and yard areas. All areas should be kept neat, clean, and free of excessive personal belongings.



Across:

- (2) Loud lights used for celebration
- (4) Number of original American colonies
- (7) Patriotic color
- (10) Famous for making American flag
- (11) Patriotic song created by the British
- (12) War following Declaration of Independence
- (13) Main author of Declaration of Independence

Down:

- (1) Writer of National Anthem
- (3) First President
- (5) Name of famous river crossed by GW
- (6) Patriotic color
- (8) Month in which this holiday takes place
- (9) What the Patriots wanted
- (12) Patriotic color
- (14) Patterned fabric used to proclaim allegiance

